

State of Arkansas Department of Human Services

710-25-028

Attachment B

Written Questions & Answers

## Instructions

This Response Template must be used for submission of written questions. All questions should provide the requested information. Those that do not, may not be answered by DHS. The Vendor may add as many lines as needed. DHS would strongly prefer the Vendor to ask multi-part questions as individual questions on separate lines.

**Instructions:** Complete all cells of each question asked in the Table below. Clearly identify the referenced section or text.

Question ID	Reference (page number, section number, paragraph)	Specific Language	Question	Answers
<i>Example</i>	<i>Page 7, section 1.15, C</i>	J. Vendors may submit multiple bid	<i>May vendors submit more than one bid?</i>	<i>yes See section 1.15, J</i>
1	Page 9, section 2.1 Introduction		Can you provide the square footage for each floor type found in each location? We have total square footage of each location but it isn't broken down by carpet vs VCT vs LVT to give an accurate pricing for services.	<i>Information unavailable. Prospective Contractor must participate in a mandatory site visit for each building and see all areas that are to be cleaned. Refer also to Section 2.3.C of the solicitation.</i>
2			Can the current contract price for each location be shared per FOI information?	Yes.
3	Page 10, Section 2.5, B2		Can you provide the number of employees per location and the average number of clients per day or week to accurately estimate pricing for supplies?	<i>Number of employees per location from July - September 2024 are as follows: Chicot - 26 Columbia - 34 Conway - 29 Independence Processing Center - 70 Mississippi - 40 Ouachita - 28 Randolph - 26  Average number of clients may vary by location except Independence Processing Center which has none.</i>